

Eugene Police Department Commendations

October 2019



The Eugene Police Department received 16 commendations from citizens in October, 2019. Below is a sample of those commendations.

- A citizen commended an officer for their outreach and for addressing concerns the citizen had in dealing with an ongoing issue with their neighbor. The citizen commented, "Thank you for your phone call to me yesterday in response to my recent letters to the EPD concerning a difficult neighbor. I appreciate the time you took to listen to my saga and concerns, your comments of comfort and suggestions for resolution...You are an asset to the EPD Team!"
- An officer was commended by a citizen for the kindness they witnessed the officer display while dealing with a trespass situation involving a homeless gentleman. During the interaction, the officer was able to handle the reason for the call for service, while also showing concern for the subject's well-being. The citizen commented, "The officer was so calm and so kind...So wonderful to see!"
- A citizen praised an officer for their display of "kindness and true compassion" while attending community court recently. During the court session, there was an altercation involving two subjects that had become a cause for concern for others in the building. The citizen witnessed the officer take control and deescalate the situation. One of the involved subjects looked to have been in mental crisis and the officer took the extra time in speaking to the individual to calm them down. The citizen commented, "It is always so wonderful to have him there at community court...What I saw today was so beautiful and so amazing!"
- A citizen commended an officer for the "amazing job" they did in handling an incident involving a disorderly subject at the airport. The citizen commented, "The man has the patience of a saint. The person he was dealing with was being verbally aggressive, abusive towards him and got physical. (Officer's name) was very calm and non-threatening to the person. I would like you to know he did his uniform proud."
- An officer was commended by a citizen for the positive interaction they experienced with the officer recently. The citizen works for a local transportation company and was looking for a pick-up location when they came across the officer

and asked for assistance. The citizen was thoroughly impressed with the officer's professionalism and demeanor. The citizen commented, "It was just a super good experience...He was definitely a shining star."

- Department employees were commended by a citizen for their response to a 'burglary' call for service. The citizen commented, "The 9-1-1 operator stayed on the line with me until the officers arrived, and her guidance and steady hand was greatly appreciated. Also, appreciated was the thoroughness of the call; the operator ensured that the officers were on site and later, at my front door, so I would be aware of what was going on outside." The citizen further stated, "(Officer's name) was thoughtful and reassuring in his demeanor and graciously answered all our questions and concerns regarding the incident. I was extremely impressed with his patience and generous service..."
- A community service officer received a 'Thank You' card from a citizen thanking the CSO for a recent crime prevention presentation that the citizen had the privilege to attend. The citizen commented, "I want to thank you for your excellent presentation...I feel better knowing more about crime prevention now."
- A detective received high praise from a citizen for their investigation involving a deceased infant. The detective had overcome numerous hurdles during the investigative process. The citizen commented, "In a time where problems with certain police and certain practices has become very much a public topic, I think it's all the more important to recognize officers who do the right thing. I imagine it's going to be a long time before (names redacted) are ready to feel anything positive about this tragedy that befell them, and I wanted to make sure you received a thank you and acknowledgement in the meantime."
- An officer was commended by a citizen for their participation as an honor guard member during the memorial service for the citizen's spouse. The citizen commented, "Please know that the honor and respect you share through your honor guard duty doesn't go unnoticed. It means so much to the family and provides an added comfort and recognition of the service our loved ones shared."